

Junior Terms and Conditions 2011

Payments

Payments may be effected by bank transfer or credit card and must be received in full 14 days prior to the course start date. Bank details are provided on the invoice. Payment must include all bank transfer charges.

Visas

Payment must be received in full prior to any visa documents being issued. There is a charge of 55 GBP/80 Euro each time documents have to be sent by courier. If a visa application is rejected and we receive written evidence at least 7 days prior to arrival we will refund the fees received in full, less the registration fee, the placement fee, any courier fees and any bank charges. A cancellation fee equivalent to 1 week of accommodation and tuition in addition to non-refundable charges (courier fees and bank charges) will apply if we receive written evidence of visa rejection fewer than 7 days prior to arrival.

Should EC receive positive visa application results less than 7 working days prior to arrival EC reserves the right to offer alternative accommodation.

Should the arrival day be postponed due to delayed visa applications, EC cannot guarantee the original accommodation allocation.

Whilst EC endeavours to support students at all times, EC cannot be held responsible for decisions taken by embassies or immigration police regarding entry visas or visa extensions.

Changes to Enrolment

EC reserves the right to charge an administration fee of 50GBP/80Euro/150USD each time the course, accommodation or centre is changed or postponed after EC has confirmed the initial enrolment. This also includes requests for changes whilst the student is at school.

Refunds and Cancellation fees

Cancellation prior to arrival

a) All Centres: for all students cancelling over 14 days prior to the course or accommodation start date (whichever comes first), EC will refund fees received in full less non-refundable charges (registration fee, accommodation placement fee, courier fees and bank charges).

b) All Centres: students cancelling 14 days or fewer, prior to the course or accommodation start date (which ever comes first) will be charged a cancellation fee equivalent to 1 week of accommodation and tuition, accommodation placement fee, registration fee, courier fees and bank charges.

Course cancellation after arrival or "no shows"

Students who require a visa/temporary residence permit may not be able to shorten their course due to the terms of their visa/temporary residence permit.

UK & Malta: No refunds of tuition will be given by the school once the student has started his/her course.

USA: Written notification of termination must be submitted in order to provide refunds. Refunds are calculated from the last date of attendance. For courses of 4 weeks or fewer: Lessons cannot be cancelled. Tuition fees are not refundable.

All students attending an EC Centre in the USA will be subject to the destination specific applicable State Enrolment & Refund Agreement policies. Should EC's refund policies differ from state agreements, refunds will be processed according to the state policies Terms and Conditions, available upon request in each Centre.

Group cancellations

Additional group cancellation policies apply, please contact your EC representative for more information.

Reissuing lost/misplaced student certificates

UK 30 GBP / Malta 30 Euro / USA 60 USD

Unaccompanied Minor

Students travelling as unaccompanied minors to the UK & USA, require an EC representative to provide an additional service upon arrival and departure. The surcharge for this service is GBP 30 / USD 90 per way. Please advise the school at the time of booking if the student is travelling as an unaccompanied minor.

Force Majeure

EC will not be responsible for any failure to comply with any of its obligations (and, therefore, shall not be required to provide any compensation) if the failure is occasioned by any cause beyond EC's reasonable control; nor shall EC be responsible for any costs incurred by or on behalf of the student as a result of any such cause. Such causes shall include but shall not be limited to war, threat of war, riot, civil strife, industrial dispute, terrorist activity, natural or nuclear disaster and unusually adverse weather conditions.

Without prejudice to the foregoing, EC will do its utmost to provide the necessary care of students affected by causes beyond its control; however extra accommodation, transfers, repatriation and any other expenses resulting from such causes are to be borne by the student. In any such case, students might have to be accommodated in emergency accommodation which may not be of the same standard or located in the same geographical area as the accommodation that would otherwise be provided by EC in terms of its obligations. If, notwithstanding that it has no obligation to do so, EC covers any costs for which the student is responsible, EC shall be refunded such costs in full.

Supervision

Classic & Adventure programmes: Whilst EC staff members are accessible 24 hours a day, these programmes do not include 24 hour supervision.

Summer Camp: students are provided with 24 hour supervision.

Freestyle: programmes do not include 24 hour supervision. However staff will be available through emergency telephones 24 hours a day.

Pocket Money

EC does not provide a pocket money service for students attending courses for less than 4 weeks. Parents should ensure their children have sufficient pocket money for the duration of their stay. Should students require pocket money during their stay, parents are asked to transfer funds through an international transfer service. If this method should fail EC will provide a pocket money service, however EC will not make a payment to a student until funds are received. In this case we will charge an administration fee of GBP20 / Euro 30 / USD 40 per student, which will be received by EC.

Expulsion

EC reserves the right to expel students for unacceptable behaviour including, but not limited to, possession or consumption of illegal drugs and alcohol, smoking in restricted areas, malicious damage to school property or place of accommodation, threatening other students' safety, breaking local law and not respecting curfew times. No refund will be given. Repatriation is at students' own expense.

Damage to Property

Students must pay the full cost of any damage they cause to property.

Insurance

Students must have adequate health, accident and travel insurance while attending any of our programmes. EC centers in the US require students to show a proof of health insurance upon arrival. If proof is not available, students must immediately purchase health insurance from EC to cover their entire enrollment period.

Medical Information

EC must be provided with any specific medical information which applies to the student. Any student arriving with a serious medical condition not previously reported, or which requires regular staff supervision, may be sent home without any refund of fees. Any costs incurred through repatriation will be borne by the student.

Liability

EC will not be held liable for loss, damage or injury to persons or property.

Photography & Filming

EC may take promotional photographs and video footage of students. If students do not wish to participate, EC will respect their wishes.

Public Holidays

Public holidays 2011 - falling on a weekday:

Malta: 31 Mar, 22 Apr, 7 Jun, 29 Jun, 15 Aug

UK: 22 Apr, 25 April, 29 August

USA: 4 Jul

All EC centres will be closed on Public Holidays. Centres in the UK and USA do not make up for lessons missed on these dates. EC Malta will make up for lessons missed with the exceptions of 22 Apr, 29 Jun, 15 August when lessons will not be made up. There is no refund for lessons missed.

Transfers

Arrival and departure details, including: arrival time, flight numbers, airline and point of origin MUST be advised 7 days prior to arrival in order for EC to provide airport transfers.

Leisure Programme

EC reserves the right to make changes to the leisure programme due to weather conditions or any other reasons beyond our control.

Curfew Times

Students attending the Freestyle programme have no enforced curfew.

Students attending Classic & Adventure programmes must respect curfew times.

Course Timetables

EC reserves the right to introduce a double banking schedule, alternating between morning and afternoon sessions EC reserves the right to amend lesson timetables; however, the total number of lessons per week or programme would not be affected.

Sleeping Arrangements

In Club, Residence and Hotel/Hostel accommodation the third/fourth bed may be a folding bed/sofa bed/pull-out bed which is normal practice in hotels worldwide.

Extra Options

Students booking Extra Options may not be able to attend all scheduled activities

Board Status

Accommodation on Full board includes: Breakfast, lunch and evening meals. Accommodation on Half Board includes: Breakfast and evening meals. Any additional meals, snacks or drinks must be purchased by the student.